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... Maureen

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/ July 2011

I am writing to notify you that the Passenger Focus Annual Report and Accounts 2011 will be laid before the Scottish Parliament on 12 July.

The Annual Report and Accounts will be made available on the Passenger Focus website on the same day. The report will also be mailed to key stakeholders in England, Wales and Scotland after publication.

I have enclosed an embargoed copy of the Annual Report and Accounts which you may wish to share with the ICI Committee members.

Kind regards

KEITH BROWN







